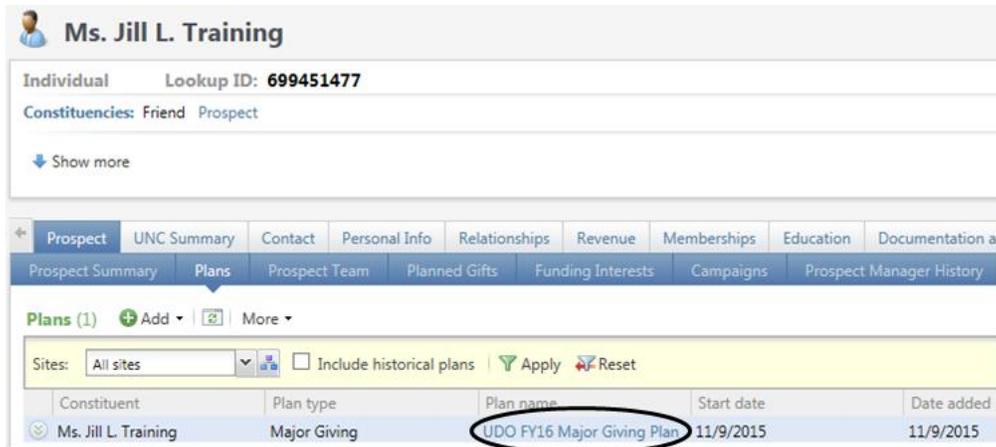


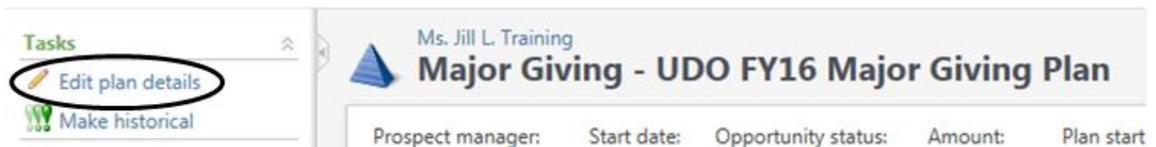
Edit an existing Prospect Plan

To edit an existing plan (either an intent to solicit from Advise that converted into a plan, or a new plan that was already created and saved in Davie):

1. Click on the plan name hyperlink located on the **Prospect** tab and **Plans** subtab on a prospect:



2. Click on **Edit plan details** under Tasks on the Explorer bar:



3. The Edit plan details screen will appear:

The 'Edit plan details' dialog box contains the following fields:

- Plan name: UDO FY16 Major Giving Plan
- Plan type: Major Giving
- Start date: 11/9/2015
- Sites: University Development Office
- Additional Information: Program, Project Concept

Buttons: Save, Cancel

4. Complete the fields as needed. Click **Save** when complete.

Add Steps to an Existing Prospect Plan

1. Click on **Edit steps** in the **Planned and pending steps** section on the prospect plan. The Edit steps screen will appear:

Ms. Jill L. Training
Major Giving - UDO FY16 Major Giving Plan Ms. Jill L. Training - Prospect ▾

Prospect manager: Start date: Opportunity status: Amount: Plan start date: Plan participant
11/9/2015

Primary manager: Start date: Plan stage: Secondary solic
Ms. Jennifer Hertig 11/9/2015

Secondary manager: Start date: Site:
University Development Office

Program:
Project Concept:

Details Opportunities Solicitors and Participants Documentation Planned Gifts Attributes Manager History

Narrative Edit

Planned and pending steps (0) **Edit steps** Add step More ▾

Status	Date ▲	Owner	Objective	S
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2. Select an outline and click **Add steps from plan outline**. Proceed to edit steps as desired. A more detailed description follows. (See **Steps Tab**)

Plan type: Major Giving Site: University Development Office

Outlines: Major Giving **Add steps from plan outline**
Annual Giving
Commitment
Corporate and Foundation Giving &...
Estate Administration (University Dev...
Fundraiser's Choice
Gift-in-Kind
Major Giving
Principal Giving
Qualification Plan

Steps

Select all Clear all Update status to: Insert

Expected date	Objective	Owner	Stage	Status	Actual date	Contact method	Category	S
*								

Adjust expected dates: Forward 1 Day(s) Adjust dates

Additional Information

Program:

Project Concept:

Help Save Cancel

Steps Tab

The **Steps** tab on the Add prospect plan form (when creating a new plan) and the **Edit steps** form (from within an existing plan) are where you outline your strategy for the plan. You may use the templates as you wish, adding or deleting steps as necessary.

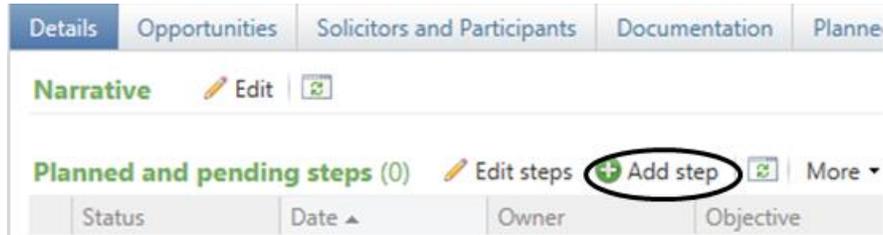
The screenshot shows a web application window titled "Add prospect plan for Ms. Jill L. Training". The window has two tabs: "Details" and "Steps". The "Steps" tab is active. At the top right of the "Steps" tab, there is a dropdown menu labeled "Outlines:" and a button "Add steps from plan outline:". A circled 'A' points to the "Outlines:" dropdown. Below this is a table with the following columns: "Expected...", "Objective", "Owner", "Stage", "Status", "Actual d.", "Contact m...", "Category", "Subcategory", "Additional...", and "Participants". The table is currently empty. A circled 'B' points to the table area. Above the table, there are buttons for "Select all" and "Clear all", and a dropdown for "Update status:". To the right of the table, there are buttons for "Insert", "Delete", and "Edit additional details". At the bottom of the table, there is a date adjustment control with a dropdown for "Adjust expected dates:" (set to "Forward"), a text input field with "1", a dropdown for "Day(s)", and a button "Adjust dates:". A circled 'C' points to the "Adjust dates:" button. At the bottom left of the window is a "Help" icon, and at the bottom right are "Save" and "Cancel" buttons.

- Select the appropriate outline. (Outline templates are Annual Giving, Commitment, Corporate and Foundation Giving & Grants, Estate Administration, Fundraiser's Choice, Gift-in-Kind, Major Giving, Principal Giving, and Qualification Plan). Once an outline is chosen, click **Add steps from plan outline** to populate the plan steps in the grid.
- The steps from the plan outline default into the grid. At this point you can add, modify, or delete steps. You can also change the expected/actual dates, objective, owner, stage, status, or contact method.
- You can adjust all the dates in the **Expected date** column forward or backward by a certain number of days, weeks, months, or years by highlighting the date rows and clicking Adjust dates. You can also change dates individually by clicking on the date and using the calendar.

Add Steps Individually

In addition to using the template, you can also add steps to a prospect's plan individually:

1. Click on **Add step** in the **Planned and pending steps** section on the prospect plan:



2. Fill in the Add a step form (description of each field below) and Save:

The screenshot shows a form titled 'Add a step for Ms. Jill L. Training'. The form is divided into several sections: 'Detail', 'Additional solicitors', 'Interaction', and 'Comment'. Fields are labeled with letters A through L:

- A: Objective (text input)
- B: Owner (dropdown menu, currently 'Ms. Andrea Sobbe')
- C: Stage (dropdown menu)
- D: Status (dropdown menu, currently 'Planned')
- E: Expected date (date picker)
- F: Expected start time (text input)
- F: Expected end time (text input)
- G: Actual date (date picker)
- G: Actual start time (text input)
- G: Actual end time (text input)
- H: Comment (text area)
- I: Additional solicitors (table with one empty row)
- J: Contact method (dropdown menu)
- K: Category (dropdown menu)
- K: Subcategory (dropdown menu)
- L: Participants (table with one empty row)

Buttons for 'Save' and 'Cancel' are at the bottom right. A 'Help' button is at the bottom left.

- A. Enter the purpose for the step. This is the summary of the step's activity. (In Advise this was the 2-line computer input text)



How To Edit an Existing Prospect Plan

- B. Select a fundraiser to assign to this step. If the fundraiser is not listed in the menu, click the **Search** icon to search for the fundraiser to assign to this step. (The default owner is the primary manager of the plan)
- C. Select the stage of the step. (Qualification, Cultivation, Proposal Development, Proposal Delivered, Closure, Stewardship)
- D. Select the status of the step. (Planned, Pending, Completed, Cancelled, Declined) **The default status is Planned. Planned steps will not appear on the Pending Activity tab on your My Fundraiser Page, so it is best practice to change the step status of the first step in a plan to Pending. The Cancelled status is no longer being used and will generate an error message.**
- E. Enter the date you expect the step to take place.
- F. Enter the start time, end time, and time zone that you expect the step to take place. (Not widely used)
- G. If the step has taken place, enter the date and time the step occurred. (Start and End time fields are not widely used)
- H. Enter comments to further describe this step. (In Advise, this was the narrative text)
- I. List all additional solicitors to assign to this plan step.
- J. Select how you intend to contact the prospect for this step.
- K. This is not necessary as we are not using the **Category** and **Subcategory** fields.
- L. List all constituents that will participate in this step. This is especially helpful if you are working with a constituent group prospect.